

Dear Ms. Wolff,

I am writing to you to raise our concerns about the new, third, Stakeholder Engagement Plan approved at ArcelorMittal Temirtau (AMT) on January 19, 2009.

As we discussed at the meeting in London, we believe that it is essential for the development of the Stakeholder Engagement Plan (SEP) to be based on consultation with stakeholders, in order to clarify needs and build trust. We participated in the meetings on the SEP organized by AMT in 2008, but know nothing about any public consultations for the new SEP, if there were any. There were separate meetings with AMT's corporate and social responsibility department organized upon our request in 2009, where among other issues we also discussed the issues related to the SEP, however it was not mentioned that a new one was under development. As we were not aware of the development of this new SEP before it was approved, would you please inform us whether any public consultations were organized to provide opportunities for stakeholders to comment on the draft plan, and if so, who was invited?

In the new SEP the company undertakes to release environmental and health and safety information. However, after the meeting in London we provided you with our comments and recommendations on the information to be disclosed in the SEP, but none of our expectations regarding the kind of information to be disclosed have been met.

The wording of commitments for information disclosure that AMT uses in the SEP is also too vague. AMT promises to release "environmental information" and "health and safety data", but does not specify what kind of information and does not set deadlines. The company only promises to do it "continuously".

Taking into account our previous experience with requests for information from the company (written requests have usually been ignored and partial information provided only during in-person meetings) we are concerned that the process of information disclosure may again be ineffective, as the SEP does not specify the timelines for responding to requests for information.

The new SEP also says "We will search for answers to all *reasonable* requests," however it is not clear which information will be considered reasonable.

The new plan also mentions a review of the efficiency of the company's complaint mechanism carried out with the participation of NGOs and held by AMT in September 2009. We are not aware whether this consisted of one meeting or a series of meetings, and this is the first time we have heard anything about it. On January 26, 2010 we sent a request to ArcelorMittal Temirtau asking for information on the review, but since no answer has been received yet we can only add that the NGOs and activists we know in Karaganda (Karaganda EcoMuseum NGO, Blago NGO, Mr. Pavel Shumkin, EcoCenter NGO) involved in monitoring AMT's activities have not been invited to any such meeting, casting doubt on its usefulness or even its existence.

During a conference call with members of the Global Action on ArcelorMittal coalition on January 25, 2010 Mr. Verstappen mentioned Kazakhstan as a good example of stakeholder engagement. However we do not see any basis for such statements, given the apparent lack of consultation with stakeholders about the plan itself and the failure to implement the last two plans. We are very disappointed that this third plan does not represent an improvement on the last two and that after two years there is still no functioning stakeholder engagement mechanism in place.

I would like to ask you what action you will now take to ensure that the above problems are addressed effectively.

I would also like to inform you that from January 2010 I work for the Center for Introduction of New Environmentally Safe Technologies NGO based in Karaganda. I will keep working on the same areas as I did in EcoMuseum.

Yours sincerely,

Dana Sadykova

Center for Introduction of New Environmentally Safe Technologies (“EcoDrom”)

Karaganda

10 Tattimbet str., ap.236

Karaganda, 100024

mob. +7 701 5138212

e-mail: ecodrom.center@gmail.com